

Privacy Policy

Last updated July 20, 2021.

At Albireo Pharma, Inc. (“**Albireo**,” “**we**,” “**us**” or “**our**”) we take your privacy and the security of your information very seriously.

This Privacy Policy (“**Policy**”) covers this website (www.albireoassist.com) (“**Site**”) and any services offered via the Site, as well as through any of our offline services that reference this Policy (collectively, “**Services**”).

If you have any questions regarding this Policy, please contact us by emailing privacy@albireopharma.com.

The Policy describes the types of information we gather from people visiting our Site and from individual users (“**you**” or “**users**”) interacting with our Site and how we use, transfer, and secure such information. Your access to our Site and use of any Services indicates your acceptance of this Policy. This Policy does not govern information we receive from third parties. If you do not agree to the terms of this Policy, please do not use the Site, or any of our Services. Each time you use our Site, or any Services, the current version of this Privacy Policy will apply. Accordingly, when you use our Site or Services, you should check the date of this Policy (which appears at the top) and review any changes since you last reviewed the Policy.

Personal Information We Collect

Data You Choose to Provide

“Personal Information” is information that can be used to identify you (such as name and contact information). Personal Information that you may voluntarily provide through our Site or otherwise share with us includes:

- **Personal and Business Contact Information**, such as your first name, last name, postal address, last four digits of your social security number, date of birth, email address and telephone number;
- **Feedback and Correspondence**, such as information you provide when you report a problem with the Site, receive customer support or otherwise correspond with us; and
- **Usage Information**, such as information about how you use the Site and interact with us.

Information Automatically Collected

We may automatically log information about you and your computer or mobile device when you access our Site. For example, we may log your computer or mobile device operating system name and version, manufacturer and model, browser type, browser language, screen resolution, the website you visited before browsing to our Site, pages you viewed, how long you spent on a page, and access times and information about your use of, and actions on, our Site. We collect

this information about you using cookies. Please refer to the section below on cookies for more details.

Use of “Cookies” and Similar Technologies

Cookies are alphanumeric identifiers that are transferred to your computer's hard drive through your web browser to help us identify you when you come to our Site. Our Site uses cookies to distinguish you from other users of our Site. This helps us to provide you with a better experience when you use our Site and allows us to improve our site.

You have choices with respect to cookies. By modifying your browser preferences, you have the choice to accept all cookies, to be notified when a cookie is set, or to reject all cookies. If you choose to reject all cookies you may be unable to use those aspects of our Site that require registration to participate. You can learn about cookies and how they work at www.allaboutcookies.org.

You can disable cookies through your browser settings. Doing so, however, may disable certain features on our Site. You can opt out from third-party cookies that are used for advertising purposes on the NAI website at www.networkadvertising.org/managing/opt_out.asp. We may also use cookies, pixels, beacons, or other web tracking technologies to track the amount of time spent on our Site and whether certain content, such as a video was viewed. We may work with a trusted third party to collect and process this information for us, based on our instructions and in compliance with this Policy.

Although we do our best to honor the privacy preferences of our visitors, we are not able to respond to Do Not Track signals from your browser at this time.

How We Use Your Personal Information

To provide you with information and administer our Site

If you use our Site or provide us with Personal Information to participate in our programs or other activities, we use your personal information to:

- operate, maintain, administer and improve the Site;
- process and manage requests you make through the Site;
- provide you with information regarding our programs or activities; and;
- provide support and maintenance for the Site and our services.

To communicate with you

If you request information from us, we may send you commercial or marketing communications as permitted by applicable law. You may opt-out of such communications pursuant to the directions in each communication or contacting us at privacy@albireopharma.com.

To comply with legal obligations

We may use your Personal Information as necessary or appropriate to comply with applicable laws, lawful requests and legal processes, such as to respond to requests from government authorities.

With your consent

We may use or share your Personal Information with your consent, such as to send you marketing communications, to post testimonials or images to our Site, or if you instruct us to take specific actions with regard to your Personal Information.

For compliance, fraud prevention and safety

We use your Personal Information as necessary or appropriate to (i) enforce the terms and conditions that govern use of our Site; (ii) protect our rights, privacy, safety or property; and (iii) protect, investigate and deter fraudulent, harmful, unauthorized, unethical or illegal activity.

For analytics purposes

We may use third parties, such as Google Analytics or other analytics providers, to analyze traffic to a Site. Google Analytics does not create individual profiles for visitors and only collects aggregate data. To disable Google Analytics, download the browser add-on for the deactivation of Google Analytics provided by Google at <http://tools.google.com/dlpage/gaoptout?hl=en>. To learn more about privacy and Google Analytics, consult the Google Analytics overview provided by Google at www.google.com/intl/en/analytics/privacyoverview.html. You can find additional information about Google Analytics at <http://www.google.com/policies/privacy/partners/>.

Sharing of Personal Information with Third Parties

We may transfer Personal Information to third parties for the purpose of providing Services. We may disclose Personal Information to our affiliates or third-party service providers to provide you with Services. These third-party service providers are not authorized to retain, share, store or use the Personal Information for any purposes other than to provide the services they have been hired to provide.

We may also elect to transfer your Personal Information to third parties under special circumstances, including: (i) to comply with a legal requirement, judicial proceeding, court order, or legal process served on us; (ii) to investigate a possible crime, such as fraud or identity theft; (iii) in connection with the sale, purchase, merger, reorganization, liquidation or dissolution of Albireo; (iv) when we believe it is necessary to protect the rights, property, or safety of Albireo or other persons, or (v) as otherwise required or permitted by law.

Some links on our Site may redirect you to third-party websites and services that we do not operate. The privacy practices of these websites and services will be governed by that website's own policies. We make no representation or warranty as to the privacy policies of any third parties, including the providers of third-party applications. If you are submitting information to any such third party through our Site or Services, you should review and understand that party's

applicable policies, including their privacy policy, before providing your information to the third party.

Transfer of Information

This site is intended for residents of the United States. Albireo is based in the United States and has affiliates and service providers in other countries. We will process and transfer your Personal Information in accordance with applicable law and this Policy regardless of where your Personal Information is stored or accessed. Our third-party service providers are contractually bound to treat Personal Information in a manner that is consistent with this Notice and applicable data protection laws.

Children and Privacy

We do not knowingly collect Personal Information from children in connection with the features of our Site or Services. If we become aware that an individual under the age of 16 has provided Personal Information through our Site or Services, we will immediately remove the individual's Personal Information. We request that parents and guardians do not use the Site or email to provide us with any Personal Information concerning children.

Any communications relating to clinical trials should be made through the communication channels described in the applicable informed consent, patient information sheet or other instructions provided to clinical trial participants.

How We Protect Your Information

We take the security of your Personal Information seriously. We use reasonable administrative, physical, and technical safeguards to secure the Personal Information you share with us. Despite these safeguards, we cannot guarantee the security of your Personal Information.

Any email or other communication purporting to be from one of our websites asking you to provide sensitive information (including medical information) via email, should be treated as unauthorized and suspicious and should be reported to us immediately by emailing privacy@albireopharma.com.

Retention

We will only retain Personal Information for as long as is necessary to fulfill the purpose for which it was collected (or for any subsequent purpose that is compatible with the original purpose). This does not affect your right to request that we delete your Personal Information before the end of its retention period. We may archive Personal Information (which means storing it in inactive files) for a certain period prior to its final deletion, as part of our ordinary business continuity procedures.

Changes to This Privacy Policy

Each time you use our Site or Services, the current version of the Policy will apply. When you use our Site, you should check the date of this Policy (which appears at the top of the Policy) and review any changes since the last version. Unless stated otherwise, our current Policy applies to all information that we have about you. We will not materially change our policies and practices to make them less protective of your privacy without the consent of affected users. When we make any change to this Policy that has a significant impact on the privacy rights of users, we will indicate such on the main page of the Site.

Your Rights

If you reside in California, you or your authorized agent may request that we take the following actions with regard to your Personal Information by contacting us at privacy@albireopharma.com:

- **Access:** Disclose to you the categories of Personal Information we have collected, used or disclosed within the last 12 months, including Personal Information, if any, that we disclosed to third parties for marketing purposes.
- **Deletion:** Delete your Personal Information.
- **Transfer:** Transfer a copy of specific pieces of your Personal Information that we have collected or used within the last 12 months.

We may require additional information to verify and process your request. Applicable law may require or permit us to decline your request. If we decline your request, we will inform you of such decision, subject to legal restrictions.

If you no longer wish to receive promotional communications, you may opt out of receiving them by following the instructions included in each communication.

Contact Us

To contact us with questions or comments regarding this Policy or the information collection and dissemination practices of this Site, or to request this Policy in an alternative format due to a disability, please email us at privacy@albireopharma.com, or write to us at:

Albireo Pharma, Inc.
Legal and Compliance Department
10 Post Office Square
Suite 1000
Boston, MA 02109